



TORONTO CITY MISSION

# ANNUAL REPORT

JULY 2013 - JUNE 2014



# A Message from the Chair



Every year, led by 11 dedicated outreach staff in five Toronto neighborhoods, TCM mobilizes nearly 80 volunteers to love, support, teach, and care for others in their city. We are blessed to have staff and volunteers who are spiritual and transformative leaders in our city. They are all instrumental in helping us expand our programs and communities in which we serve.

This year we thanked Andy Schell for his past leadership and welcomed Dave Addison as our new leader. Dave brings new energy and exciting ideas to TCM. From the expansion and increased awareness of Role Model Moms to our transition into Flemington Park, Dave is making a big impact in his first year!

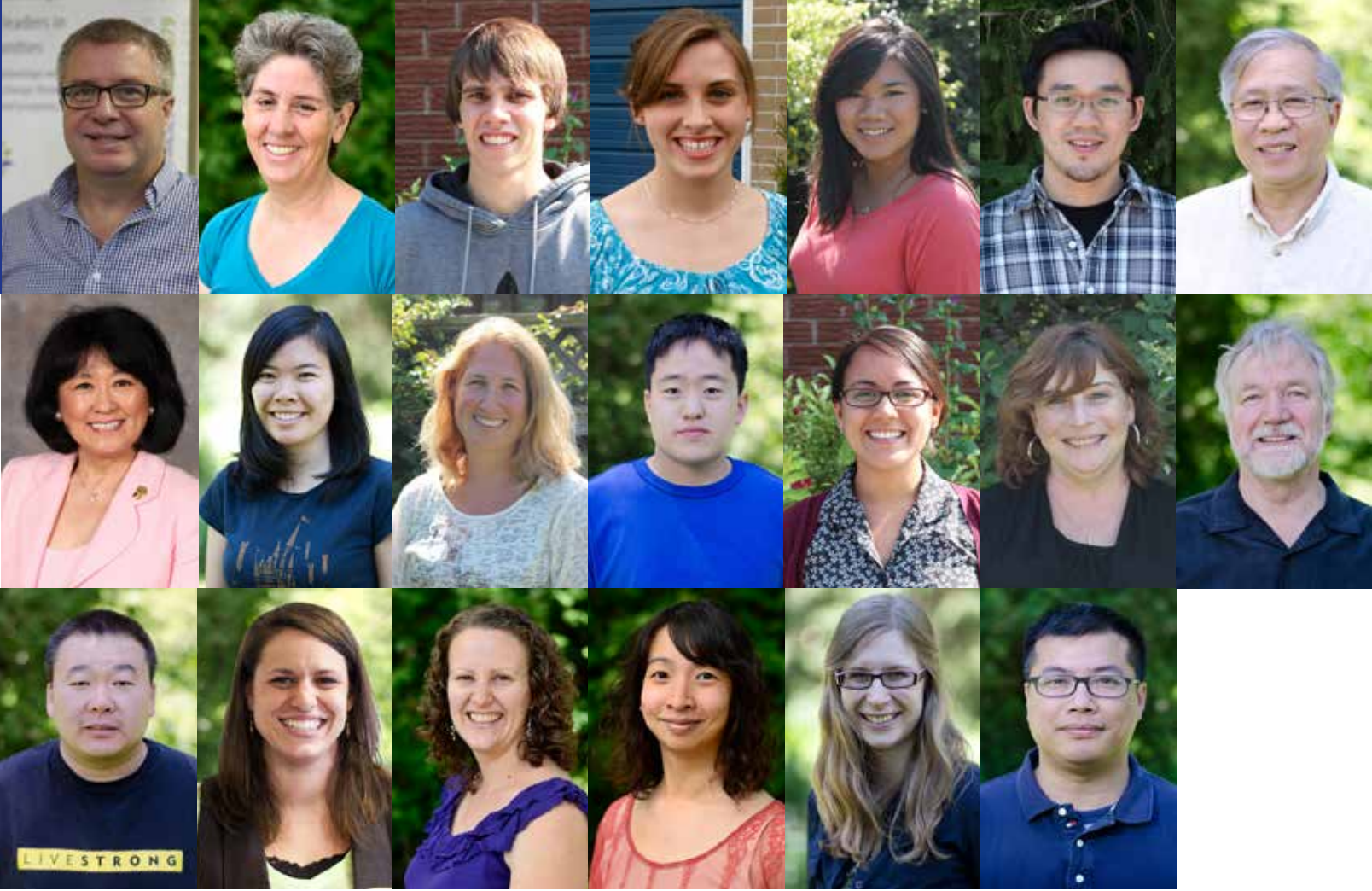
Some of my most vivid memories since I joined the board five years ago include visiting St. James Town (p.6) and seeing Sonshine Day Camp in action. I feel privileged to experience firsthand how children like Marcus (p.7) grow to become leaders in their community. I am also grateful for the opportunity to work with an outstanding Board who commit their time and energy to serve God. I would like to take this opportunity to thank Neil Hodgson for his tremendous dedication and guidance to TCM as he served his last year on the Board.

TCM's 135 year history, from a relief and clothing mission to a relational ministry actively transforming families in need, provides unique credibility to who we are and what we do. God is active in our ministry! As we celebrate 135 years of history, we need your continued support and prayer. Through your partnership with us, God is doing great things!

Sincerely,

A handwritten signature in black ink that reads "Houston Cheng". The signature is fluid and cursive, with a large loop at the end of the last name.

Houston Cheng, Chair of the Board of Directors



## Our Staff (July 2013-June 2014)

**Dave Addison** Executive Director (Dec 2013 - on)

**Carol Bain** Bookkeeper

**Jeff Barker** Outreach Worker (Willowtree)

**Chara Benson** Outreach Worker (Flemingdon Park-Victoria Village)

**Gala Castaños** Outreach Worker (Kingston-Galloway)

**Enos Choy** Outreach Worker (Kingston-Galloway)

**Steve Chu** Spiritual Director

**Jackie Davies** Director of Development (Mar 2014-on)

**Elita Fung** Outreach Worker (St. James Town)

**Shelby Hall** Outreach Worker (Jane-Finch)

**Eliot Kim**

**Michelle Lai**

**Maureen Pryce**

**Andrew Schell**

**Elliott Shin**

**Emily Slotegraaf**

**Naomi Van De Visch**

**Dorothy Wong**

**Natalie Williams**

**Tim Yuen**

Outreach Worker (Willowtree)

Outreach Worker (St. James Town)

Director of Development (-Aug 2013)

Executive Director (-Dec 2013)

Director of Outreach

Outreach Worker (Jane-Finch)

Communications Coordinator

Development Assistant

Outreach Worker (Willowtree)

Outreach Worker (Steeles-L'Amoreaux)

## Our Board of Directors

**Houston Cheng** Chair

**Kendall Fullerton** Vice Chair

**Tim Corney** Treasurer

**John McNeill** Secretary

**Donna Chow**

**Bill Feng**

**Jonathan James**

**Neil Hodgson**

### Notes:

- Directors are independently recruited and elected and undertake risk management and governance instruction. The Board is a policy and governance board. The general operations of TCM are managed by the staff.
- All staff and program volunteers are required to undergo risk management training yearly. Staff are also reviewed annually.

# At Toronto City Mission...

...we believe in the power of **GOD**  
*to transform lives!*

**Our purpose is to build strong relationships with our community members and partners to create positive, lasting change through preventative and transformational programs.**



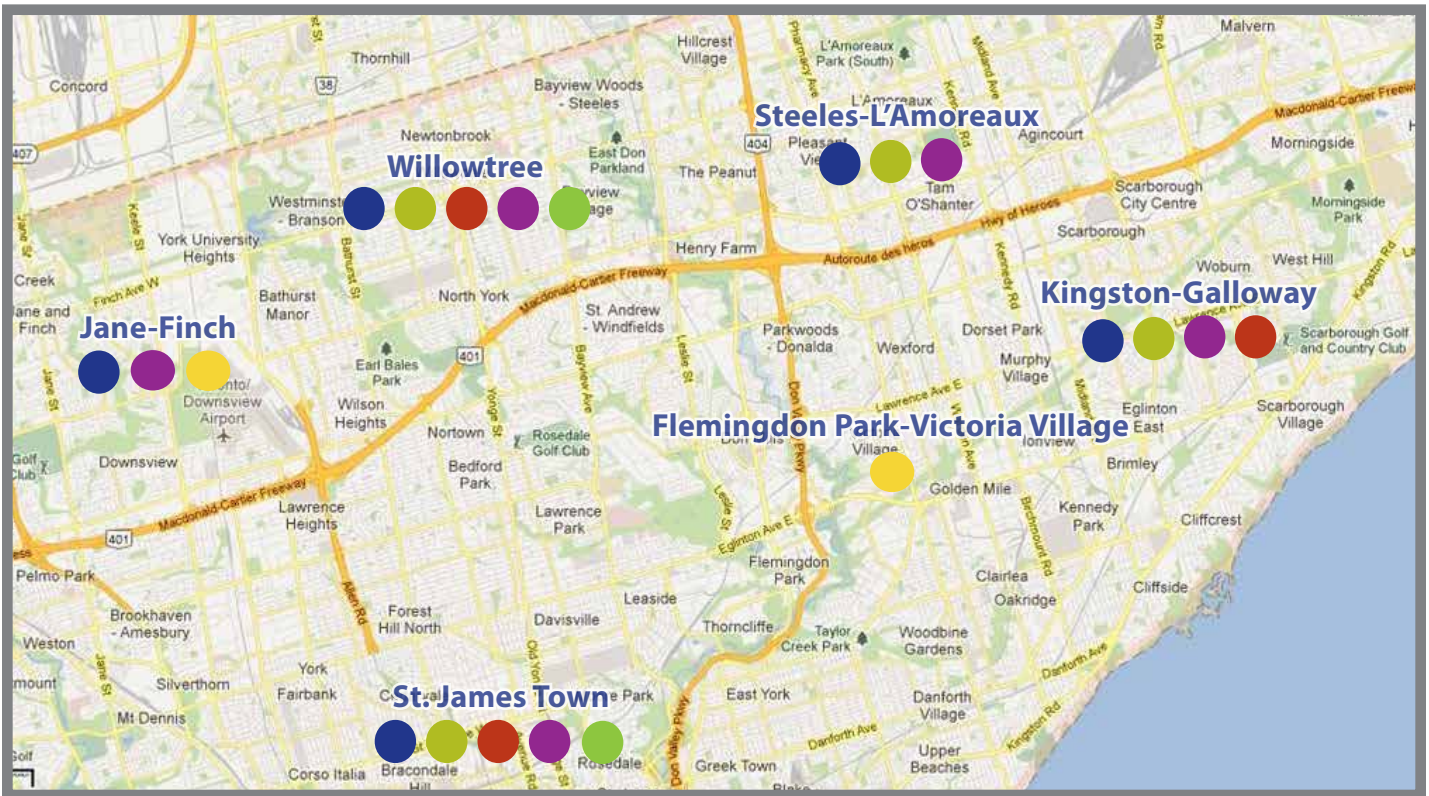
## It's about Relationships!



## Our Values

**Compassion  
 Relationships  
 Dignity  
 Integrity**

# Our Communities



- **KIC - Kids in Community (After School Program)**  
 During KIC, children Grades 1-6 engage in positive activities with each other to build constructive and healthy relationships. These activities include games, sports, stories, Bible lessons, music, and crafts.
- **EPIC - Education Provided in Community (Tutoring)**  
 Dedicated volunteer tutors meet with their matched child once each week. The results are obvious... children's grades improve, they become more confident, and they develop a joy of learning.
- **TLC - Teens Leading Communities (Leadership Program)**  
 TLC brings youth from the neighbourhood together and helps them develop leadership skills as they serve their own community through Sunshine Day Camp and KIC.
- **Sonshine Day Camp (during March Break & Summer)**  
 TCM offers five Sonshine Day Camps and two Junior Extreme Camps in Toronto. We provide fun summer activities and share God's love with almost 200 children each week.
- **RMM - Role Model Moms**  
 TCM partners with The Sprott Foundation and World Vision Canadian Programs to provide Role Model Moms. We have the privilege of helping moms pass their General Education Equivalency Exam and thus take a huge step toward improving the quality of their lives.
- **Youth Extreme**  
 Youth Extreme provides a positive environment for junior high and high school-aged youth to socialize, build healthy relationships, and enjoy activities such as games, movies, and Bible studies. This program provides a safe place for young people to dialogue about faith issues and to learn leadership skills.

# TLC Mission Team

The St. James Town TLC program has been growing exponentially every year. Young people have come back for their third, fourth, and even fifth summer. These returning leaders needed an additional challenge so, this summer, the TLC Mission Team was formed. We wanted to find opportunities for them to continue to learn practical skills and grow in their faith. We've been blessed by having the St. James Town TLCs and it was time to share these blessings with others.

The idea was that each week, a group of TLCs from St. James Town would serve in another of TCM's Sunshine Day Camps. This not only gave them the opportunity to leave their comfort zone and see what it's like outside of their community, but it also deepened their dependence on God.

Francis Zafico (Outreach Worker) led the TLC Mission Team this summer and shared about his experience: "I saw them increase in their capacity to take responsibility and grow in their faith. Living in St. James Town, the TLCs had to wake up extra early to travel to the other sites and there were no issues at all. The TLCs did all the planning for the activities and worship and they were able to execute these plans and lead the children. Most importantly, I saw them express a desire to serve and then to actually serve. It was awesome to see them step-up in preparing and leading devotions every day. I think what was really encouraging was their desire to dive deeper in the Word. It was something I was surprised by, but I know I shouldn't have been. God was really working in their lives this summer."

Elita Fung (Outreach Worker – St. James Town) is always amazed by how many teens want to come and help with camp. They could be sleeping in or working, but instead they choose to come and spend time with the kids. What a testament to God's work in their lives! In their own words:



*"This was the most challenging summer I have ever had as a TLC. Going on a Mission Trip was new and exhausting. This led me to trust God to carry out His plan. In my 5th year as a TLC, going on a Mission Trip really grew me as a leader." - Charmaine*

*"[Being a TLC] was a good reminder that whatever we do we must do it to glorify God." - Lyka*

*"I have benefited from this summer's experience by learning more about the basics of leadership and becoming more social with everybody. I also discovered that you should not be ashamed of your beliefs, specifically my belief about God." - Joshua*

*"I noticed that I was not just learning from the interns and leaders, but also from the kids. I learned how to communicate better with the kids about their faith." - Erica*

*"As I saw the kids grow in their faith, I grew in mine." - Hillary*

*"I discovered that I can be confident in what I do." – Kimberly*



# Leadership



## Marcus

Marcus, along with his mother, brother and 2 sisters, has been living in Willowtree for over 10 years. Marcus is the youngest in his family and has been involved with TCM since grade school. He is now 14 years old and is a freshman in high school. Marcus first became involved in TCM as a Sunshine Day Camp participant and he has never missed a year. He is now old enough to be a TLC (Teens Leading Communities) and is currently going through leadership training to become a program leader.

Mentorship has played a key role in Marcus's life. At EPIC tutoring, he was introduced to his mentor, Jon, who still meets with him today. Before he met Jon, Marcus had a reputation for being a handful at home, school, and at programs. The healthy relationship Jon formed with Marcus (through quality time and music) has really helped Marcus grow into the young gentleman that he is today. The growth and development in Marcus is evidence that good mentors are vital in leadership development. The investment that Jon has made in Marcus is having an exponential effect on the community. Now that Marcus is becoming a leader, he is also setting an example for those that are younger than him.

Marcus has learned a great deal about what it means to give back to the community through the examples of leaders and mentors in his own life. He now has a very enthusiastic spirit and is willing to do anything to help! He is a good listener, has shown a great deal of commitment, and likes to assist others. Most importantly, Marcus attributes credit to God for who he is today.





## Nick

Nick has been attending programs in St. James Town for over 5 years. Everyone who meets Nick likes him. He's funny, outgoing, always wants people to be happy...and he LOVES the Toronto Blue Jays.

He also enjoys attending Youth Extreme and serving as a leader at KIC (Kids in Community) because he has a lot of fun building relationships with the kids. He is a positive role model and is not easily influenced by peer pressure. He attributes the ability he has to resist temptation to his relationship with Jesus.

"Through growth in my faith, it is much easier to not be influenced by others; for example, people at school would ask me to smoke, drink or go out and party, but I know God would not approve. All of those things would affect my relationship with God in a bad way, so right now I'm learning what's right and avoiding the bad things."

When asked how he has experienced God in the past year, Nick says, "Whenever I tell God my problems, I can feel Him comforting me and I know that He's got my back regardless."

Nick is passionate about sharing God's love with others and hopes to have the confidence to share about his faith with his friends at school.





**Gala Castaños (Outreach Worker - Kingston-Galloway) caught up with Esther Tjeuw to ask her about her role as a leader at EPIC (Education Provided In Community).**

**Q: Tell us a little bit about yourself.**

A: I am currently finishing my last year at George Brown College for Early Childhood Education and I couldn't feel more certain about the program I am in. One of my greatest passions is working with kids.

My friends and family know how much of an impatient person I am, but when I'm working with kids, I have all the patience in the world. The Bible verse I like to be reminded of is found in Colossians 3:23 it says, *"Whatever you do, do your work heartily, as for the Lord rather than for men."*

**Q: How did you hear about TCM and what made you decide to become a volunteer with us?**

A: I heard about TCM through Eric Song who worked in the Malvern Site a few years ago. I was living near that community and decided to volunteer during the March Break Camp. Through that experience, I became more aware of the poverty

that existed so close to me. Three years later, I was a summer intern and then I was inspired to become a committed volunteer. I witnessed spiritual growth in the kids – God's hand at work!

**Q: Tell us a little bit about EPIC. What happens during the program?**

A: During EPIC, there are three stations set up: language, math, and reading. Each station has a bin of fun activities that a leader initiates. At the reading table, there are beautifully illustrated Bible story books in different reading levels for children in grades one to six. At the math table, the children play fun card and number games. And finally, at the language table word games are chosen from a booklet. For one hour, the children rotate between the three stations and learning becomes fun!

**Q: What sort of impact is EPIC having on the participants?**

A: The impact of EPIC is huge! Although one hour may seem like nothing, in that time not only are we learning, but we are having quality time together as a smaller group.

Many of the kids in our program have parents who work all day and after completing their responsibilities at home, they have very little time to spend one-on-one with their children. Just exposing the kids to more reading, writing, and math makes a tremendous difference as our team works towards improving these skills. Tutoring with EPIC becomes fun and something the kids really look forward to.

**Q: What would you say to someone who is thinking about becoming a tutor with TCM?**

**A: DO IT!**

Two things I hear people constantly say are, "I'm tired," and "I'm busy." That's exactly how I felt in the first month of school and just the thought of volunteering made me (and my mother) question why I would add another task into my busy schedule.

The answer to that question became completely clear the first night I started with EPIC.

*"How do you say this word?" I asked a third grader.*

*"Uh... ja-lem? I don't know, I don't know. I can't do it," he replied.*

*"C'mon, try again, "Jeh-ru..." "Oh! Jeh-ru-lem! Ah! No. I can't. Sorry, I'm so stupid," he said.*

*"No, you're not. You can do this. Let's break up the word," I said as I covered parts of the word, Jerusalem.*

*"Jeh... ru... sa... lem! Ooooooh! Jerusalem! Yay, I did it," he exclaimed.*

Imagine being the one to help that student pronounce a word by sounding it out and then seeing the look on his face when he succeeds...So rewarding!



## Donor Interview

Donna Chow and her husband, Philip, first heard about Toronto City Mission eight years ago when there was a guest speaker at their church. The speaker recommended that they look into TCM if they wanted to get more involved in a Christian charity. That Christmas, Donna and her husband, Philip, really enjoyed helping put together gift baskets for the Adopt-a-Family program. It was something tangible to share as a family. Her family continued to give to TCM at Christmas-time over the next number of years and visited Sunshine Day Camp on a couple of different occasions. They began to get a better sense of what TCM does and a deeper understanding of the needs of the families that TCM supports.

Donna and her family are motivated to give to causes that align with their values, beliefs, and giftings. They want to be involved where they know they can make an impact. The impact can be great or small, but it needs to be tangible for them.

There was a good fit between TCM values and what Donna and her family had to offer so they felt compelled to take a more “hands-on” role. Donna reached out to the Executive Director at that time and offered her skills in marketing and communications. Donna committed a lot of time and energy to helping TCM create a marketing plan. After the initial marketing plan was tabled, Donna spent time discerning how God wanted her to continue to be involved in TCM. She had a sense that God was calling her to contribute her skills and gifts to being a board member. Donna’s initial involvement as a donor led to a deeper affinity to TCM’s vision and therefore deeper involvement.

Thank you Donna for thoughtfully and prayerfully giving your time, energy and resources to TCM!

*You will be enriched in every way so that you can be generous on every occasion, and through us your generosity will result in thanksgiving to God. This service that you perform is not only supplying the needs of the Lord’s people but is also overflowing in many expressions of thanks to God. Because of the service by which you have proved yourselves, others will praise God for the obedience that accompanies your confession of the gospel of Christ, and for your generosity in sharing with them and with everyone else. 2 Corinthians 9:11-13*

# Making an Impact

A number of years ago, I received a flyer from Toronto City Mission explaining that many families in the Toronto area go without during the holiday season. This, as many of you know, is not a new story, nor is it unique to Toronto. What caught my attention was the fact that the families in need were right in our own backyard and virtually all of my donation would go directly to these children and families.

Through TCM, my family and I had an opportunity to make a direct contribution to families and children that would make a difference in their holiday season. Even better, all of the members of my family were able to participate in making the holiday experience of others more enjoyable. Together, we gained a greater appreciation for what we enjoy and often take for granted.



Over the years, we learned more about TCM and the needs of the community of Willowtree. As we learned more about the limited resources of TCM, our willingness to help grew and we discovered we could make a difference for them. Our support expanded from helping children enjoy basics like summer camp to supporting the after school KIC program in Willowtree. The KIC program is quite simple – it allows children to enjoy an after school environment for homework and other activities in the hope that these resources will empower them to experience success at school and beyond.

Our partners at TCM are to be commended for the time and effort they dedicate to delivering these programs to those in need. My family and I have visited Willowtree and attended programs offered by TCM. It is clear that together we are making a difference to families and children in our own backyards who might otherwise fall through the cracks. Don't get me wrong, there is still much to do. The smiling faces of children, appreciative parents, and TCM success stories are the reasons we think our partnership with TCM is a success and contributing so much to our "own" in need.

Steve Lester  
Willowtree KIC, EPIC and March Break Sunshine Day Camp Sponsor



# Condensed Combined Statement of R

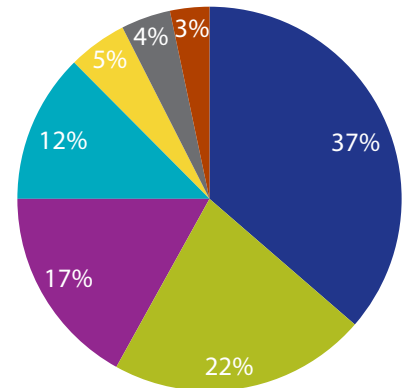
## BALANCE SHEET

ASSETS	2014	2013
<b>Current</b>		
Cash	110,961	596,264
Marketable Securities	1,571,992	938,792
Accounts receivable	38,615	24,201
Prepaid expenses	18,591	16,878
	1,740,159	1,576,135
Restricted cash	25,000	25,000
Capital assets	14,799	20,482
	<b>1,779,958</b>	<b>1,621,617</b>
<b>LIABILITIES</b>	<b>2014</b>	<b>2013</b>
<b>Current</b>		
Accounts payable and accrued liabilities	11,891	14,690
Deferred revenue	30,361	10,148
	<b>42,252</b>	<b>24,838</b>
<b>NET ASSETS</b>	<b>2014</b>	<b>2013</b>
General fund	1,712,706	1,571,779
Endowment fund	25,000	25,000
	<b>1,737,706</b>	<b>1,596,779</b>

## REVENUE & EXPENSE

Revenue	2014	2013
Individuals	321,059	326,851
Foundations	193,708	132,925
Churches	149,822	132,482
Government Grants	110,118	71,560
Bequests	44,332	262,500
Cost Recoveries	36,872	32,810
Corporations	29,297	55,345
	<b>885,208</b>	<b>1,014,473</b>
<b>Expenses</b>	<b>2014</b>	<b>2013</b>
Community Programs	761,577	614,217
Resource Development	137,106	134,212
Operations and Administration	130,330	119,381
	<b>1,029,013</b>	<b>867,810</b>
Excess (Deficiency) of Revenue over Expenses before the following	(143,805)	146,663
Investment Income	284,732	71,678
<b>EXCESS OF REVENUE OVER EXPENSES</b>	<b>140,927</b>	<b>218,341</b>

## Revenue



We ran an operational deficit compared to our donations, but through God's providential grace, higher investment returns have left us on a very sound financial footing.

Toronto City Mission (TCM) was established in 1879 and is a registered charity. TCM is a complying member of CCCC and EFC.

# Celebrating 135 Years!

November  
14, 1879

Toronto City Mission (TCM) is established

1885

A relief and clothing fund is established and Sunday services are held in a men's shelter named the House of Industry.

1890's

TCM starts providing assistance to families every Christmas

1891

An Outing Fund to give shut-ins and children a day in the country is started.

1907

A home in Bronte (now part of Oakville) is bought, named the Fresh Air Home, and used for 62 years as a camp for families and children from Toronto.

1910

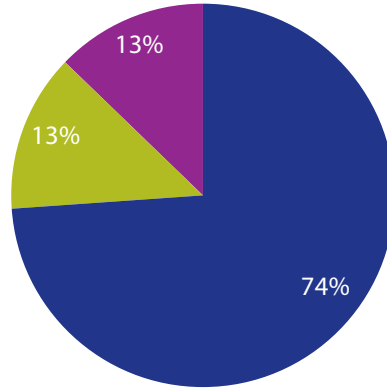
TCM is officially incorporated.



# Revenue and Expenditure

## Expenses

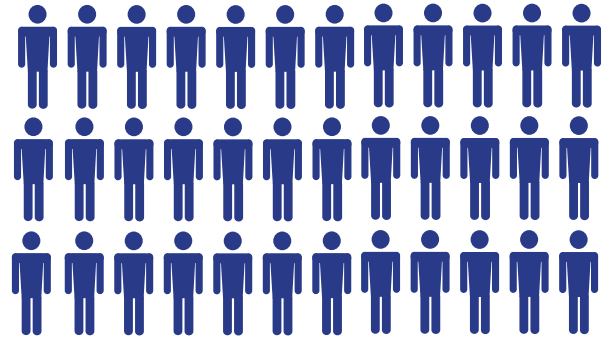
- Individuals
- Foundations
- Churches
- Government Grants
- Bequests
- Cost Recoveries
- Corporations



- Community Programs
- Resource Development
- Operations and Administration

## Program Model

Last year volunteers gave over 14,680 hours to serve at TCM. That's equivalent to more than **8 full-time staff!**



**1** Outreach Staff

**7** Volunteers

**36** Program Participants

1930

608 Spadina Avenue is purchased and becomes the administrative office for TCM and home of the superintendent.

1999

The focus becomes exclusively on families impacted by poverty. The decision is made to go to the families rather than asking the families to come to us. The food bank is closed and Outreach Workers are hired to live and work in **Willowtree** and **St. James Town**.

2000

**Malvern** becomes a ministry community.

2004

**Steeles-L'Amoreaux** is added in partnership with Bridletowne Park Church.

2006

Role Model Moms GED program is launched in **Jane-Finch** in partnership with The Jane-Finch Church Coalition and World Vision Canadian Programs

continued on next page



# Letter from the Executive Director: Looking to the Future

Dear Friends,

In my first year at Toronto City Mission, I have had the joy of watching as God transforms the lives of our staff, volunteers, and families impacted by poverty.

We have responded to God's prompting by entering Flemingdon Park and will use our Kids in Community (KIC) program as a foundation for serving that community. We will grow in Flemingdon Park by building on the gifts of our outreach staff and volunteers as well as the strengths of other people within the community. The uniqueness of Flemingdon Park may open the door to new expressions of ministry. We will remain obedient as God reveals His plans.

In St. James Town, the success of Teens Leading Communities (TLC) provides a wonderful opportunity to serve others who are impacted by poverty. The TCM Leadership team and St. James Town Outreach Workers are discerning how God is calling us to best utilize the strengths of these young leaders to meet the many needs in the wider St. James Town community.

The entire staff is grateful for and blessed by Steve Chu's decision to continue with TCM in a part-time capacity as Spiritual Director. In 2015, our new Director of Development, Jackie Davies, will be launching a Planned Giving campaign.

Throughout the coming year, we will be celebrating our 135th anniversary. This will give us a wonderful opportunity to share the Good News with more people across Toronto. We look forward to seeing how God blesses TCM as we increase the awareness of our ministry.

I will remain a servant leader, listening to God as He directs and affirms the work of Toronto City Mission.

Blessings,



Dave Addison  
Executive Director, Toronto City Mission



2009

The Board of Directors make the strategic decision to sell 608 Spadina in order to invest in Kingdom partnerships.

2010

TCM moves the main administrative office to 2610 Birchmount Road.

2012

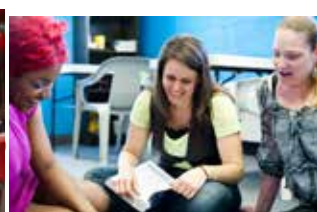
TCM launches a new ministry community in **Kings-ton-Galloway** in partnership with St. Stephen's Presbyterian Church.

2013

TCM launches Role Model Moms in **Victoria Village** in partnership with East Toronto Chinese Baptist Church and World Vision Canadian Programs.

2014

Children's programs are launched in **Flemingdon Park-Victoria Village**.



How can you  
help make  
2014 - 2015  
an even  
greater success?

## PRAY

Pray that children,  
youth and their  
families will come  
to know Christ.

## DONATE

There are many ways to give!  
Consider becoming a monthly  
donor, giving a “gift in kind” to  
benefit our programs, donating  
Securities & Mutual Funds, or  
Leaving a Legacy of transformation.  
For more ways to give, visit  
our website:  
[www.torontocitymission.com](http://www.torontocitymission.com)

## VOLUNTEER

Tutor a child, mentor a youth,  
teach crafts to children.  
Share God’s love with families  
in your city!

## FUNDRAISE

Consider holding a fundraiser for  
TCM. From lemonade stands to golf  
tournaments... no event is too big or  
small and they are a lot of fun! We  
would be pleased to offer advice and  
guidance on how to get started.

### Upcoming Events

December 2014	Gift of Christmas
February 20, 2015	SPIKE BACK
Spring 2015	135th Anniversary Gala



# Thank You

for supporting **TORONTO CITY MISSION!**

## Financial Church Partners

Association Of Chinese Evangelical Ministries  
Bridle Trail Baptist Church  
Bridletowne Park Church  
Bridlewood Presbyterian Church  
Broken Bread Toronto  
Calvary Logos Baptist Church  
Chinese Gospel Church  
East Toronto Chinese Baptist Church  
Evangel Temple  
First Filipino Baptist Church  
Forest Brook Community Church  
Forward Baptist Church  
Grace Chinese Gospel Church of North York  
Grace Toronto Church  
Holy Mtn. Presbyterian Church  
King's Community Church  
Knox Presbyterian Church  
Leaside Bible Chapel  
Logos Baptist Church (Milliken)  
Maranatha Christian Reformed Church  
Markham Christian Community Church  
Milliken Gospel Church

Mississauga Chinese Baptist Church  
Mississauga Family Baptist Church  
North Toronto Chinese Baptist Church  
Peoples Church  
Peoples Gospel Church  
Prison Fellowship Canada  
Resonance Church  
Richmond Emmanuel Church  
Scarborough Chinese Baptist Church  
Scott St Mennonite Brethren Church  
Shepherd Village  
Sisterhood of St. John the Divine  
St. Stephen's Presbyterian Church  
The Stone Church  
Timothy Eaton Memorial Church  
Toronto Korean Presbyterian Church  
Toronto Life-Spring Christian Fellowship  
Trinity Presbyterian Church  
Wellspring Worship Centre  
Willowdale Christian Reformed Church  
Willowdale Pentecostal Church  
Yorkminster Park Baptist Church  
Youngnak Korean Presbyterian Church  
of Toronto

## Financial Organization Partners

CHUM Charitable Foundation  
KPMG  
Selah Charitable Trust  
Sims Family Charitable Giving Foundation  
Steve Lester Wealth Management  
TD Bank  
The Sprott Foundation  
Toronto Star Fresh Air Fund  
World Vision Canada

## Program Partners

Bridletowne Park Church  
East Toronto Chinese Baptist Church  
Ephraim's Place Community Centre  
Monsignor Fraser College  
St. Paul's Bloor Street  
St. Simon the Apostle  
St. Stephen's Presbyterian Church  
Toronto Community Housing  
Wellspring Worship Centre

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